

Dear Valued Supplier,

As an ISO 9001 Certified Company, we are required to “Flow Down” information contained in the standard to our suppliers.

Please consider the following items from the ISO 9001 Standard:

- A) The processes, products and services provided, including the identification of relevant technical data (e.g., specifications, drawings, process requirements, work instructions);
- B) The approval of :
 - 1. Products and Services
 - 2. Methods, processes and equipment
 - 3. The release of products and services
- C) Competence, including any required qualification of persons
- D) Interactions with PAA
- E) Control and monitoring of our external suppliers
- F) Verification or validation activities that PAA, or its customer, intends to perform at your facility